

DISCRIMINATION IS AGAINST THE LAW

Southwest Bone and Joint Institute (“SBJI”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SBJI does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

SBJI provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Written information in other formats (large print, audio, accessible electronic formats, other formats)

SBJI provides free language services to people whose primary language is not English, such as bilingual staff and information written in other languages

If you need these services, contact SBJI’s Compliance Officer.

- Name: Michael McMillan
- Mailing Address: 1268 E. 32nd Street Silver City, NM 88061
- Telephone number: (575) 534-1919
- Fax: (575) 534-0135
- Email: mmcmillan@swbjj.com

If you believe that SBJI has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with SBJI’s Compliance Officer. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, SBJI’s Compliance Officer is available to help you.

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You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 575-534-1919
Navajo	D77 baa ak0 n7n7zin: D77 saad bee y1n7[ti'go Diné Bizaad, saad bee 1k1'1n7da'1wo'd66', t'11 jiiik'eh, 47 n1 h0l=, koj8' h0d77lnih 575-534-1919.
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 575-534-1919.
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 575-534-1919.
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 575-534-1919
Arabic	ال لغوية المساعدة خدمات ف إن ال لغة، اذكر ت تحدث ك نت إذا بملاحظة -575-534-1919) وال بكم ال صم ب هات ف ات صل ب المجان لك ت تواف ر
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 575-534-1919 번으로 전화해 주십시오.
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 575-534-1919.
Japanese	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。575-534-1919.まで、お電話にてご連絡ください。
French	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 575-534-1919.
Italian	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 575-534-1919.
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 575-534-1919.
Hindi	ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 575-534-1919 पर कॉल करें।
Persian (Farsi)	توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با تماس بگیريد. 575-534-1919
Thai	เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 575-534-1919.
English	ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 575-534-1919.